

From: [Susan Casserd](#)
To: [Don Cole](#)
Cc: [Laura E. Shepherd](#); [Bob Gilbert](#)
Subject: Re: 77 Central Management Contact Information
Date: Monday, January 9, 2023 9:49:14 AM

Hi Don,

I haven't contacted you before, but I wanted to alert you to the fact that there seems to be a skeleton crew here, strung out over weeks and weeks. Not what would be expected for such a wide-ranging serious problem being experienced by so many of us here for so long during the coldest months of the year.

All of the former assurances, deflections and "we're working on in its" have NOT ever materialized.

Thank you for your kind and prompt attention!!

Sincerely,

Susie

Susie Casserd, CPC
Professional Life Coaching

~the best antidote for anxiety is taking thoughtful action~

CONFIDENTIALITY NOTICE:

The contents of this email message and any attachments are intended solely for the addressee(s) and may contain confidential and/or privileged information and may be legally protected from disclosure. If you are not the intended recipient of this message or their agent, or if this message has been addressed to you in error, please immediately alert the sender by reply email and then delete this message and any attachments. If you are not the intended recipient, you are hereby notified that any use, dissemination, copying, or storage of this message or its attachments is strictly prohibited.

On Jan 9, 2023, at 9:29 AM, Don Cole <Don.Cole@mercergov.org> wrote:

Sorry to hear the bad news. Thank you for the update and contact information. I will contact them right away.

From: Laura E. Shepherd <laura.shepherd@comcast.net>

Sent: Monday, January 9, 2023 9:00 AM

To: Don Cole <Don.Cole@mercergov.org>

Cc: Bob Gilbert <gilbyсан@gmail.com>; Susan Casserd <susancasserd@gmail.com>

Subject: 77 Central Management Contact Information

Don, sending along the contact info for management above Nora in case it helps with your inquiries.

Laura
A403

Jenny Richards
Regional Manager
Asset Services - Multifamily, Americas

Mobile: +1 425 280-9682
jennifer.richards@cushwake.com

11235 SE 6th St, Suite 200A
Bellevue, WA 98004 | USA
cushmanwakefield.com
cushwakeliving.com

Matthew Stibbs
Area Manager
Asset Services - Multifamily, Americas

Direct: (206) 800-1802
matthew.stibbs@cushwake.com